

Why Choose Cost Centre Services as Your Energy Consultant?

We are often asked how we differ to normal energy consultants. Well, we have listed 30 questions you should ask.

No.	QUESTION	CCS	
1	Have they a background in Cost Reduction Analysis?	✓	
2	Do they operate bespoke, highly developed and integrated software?	✓	
3	Is their software capable of conducting Historical and Ongoing Audits?	✓	
4	Are they 100% independent (of energy suppliers)?	✓	
5	Have they a 100% success record (since 2000 when CCS started) in obtaining refunds for clients?	✓	
6	Do they have procedures in place to 'actively manage' energy accounts?	✓	
7	Is a formal Tender process held for contracts?	✓	
8	How many energy suppliers are they registered with? CCS is registered with 23 energy suppliers.	✓	
9	Is the Tender process fully detailed with comparative costings?	✓	
10	Is the Tender totally transparent, with comparisons for 12, 24 & 36 months?	✓	
11	Can they provide quotes from a specialist energy supplier: e.g. one that doesn't carry out any credit checks?	✓	
12	Can they obtain 100% and 20% Green Energy Quotes?	✓	
13	Do they issue an Account Validation Report?	✓	

14	Can they calculate the latest annual actual day and night consumption?	✓	
15	Do they request the energy supplier to amend (if needed) the AQ and EAC?	✓	
16	Can they demonstrate their services will exceed the client's expectations?	✓	
17	Do they investigate if Tariff savings can be made going forward?	✓	
18	Do they actively and automatically check for possible refunds?	✓	
19	Can they save around 50% on meter rental costs?	✓	
20	Are they full members of the Utility Intermediaries Association?	✓	
21	How long have they been trading (CCS started in 2000)?	✓	
22	Have they offices throughout the UK?	✓	
23	Do they carry at least £100,000 of Professional Indemnity Insurance?	✓	
24	Are they Data Protection Registered?	✓	
25	Are they ISO 9001: 2008 registered?	✓	
26	Are they signed to a Code of Practice giving clients a Redress Scheme (such as the UIA scheme)?	✓	
27	Do they operate under a Business Internet Code of Practice (such as the UIA scheme)?	✓	
28	Do they offer Smart Metering, Gas Loggers and Water Loggers?	✓	
29	Through strategic partners can they help with reducing other overhead categories such as Water, Mobiles and Landlines?	✓	
30	Have they ever been recognised by their industry?	✓	

We carry out around 15 – 20 extra checks a typical energy consultant may not schedule. Those checks can uncover significant issues. We carry out this time consuming work because we use very sophisticated bespoke software, making the process simple and logical. Other energy consultants don't have this software so consequently may 'skim over' the account.

Simon Binks

Managing Director

Cost Centre Services Ltd (Norwich Office)

Tel: 0845 450 1446 | www.CostCentreServices.com

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